

Bravis Media

Terms and Conditions.

1. The following terms and conditions apply to all customers who order from our online webgallery images which in every regard will be governed by English Law for the purpose of defining how Bravis Media will resolve any issue that might arise if there is a dispute between you the customer and us concerning products sold to you.

2. Customers are advised when ordering to take great care that the gallery image chosen is correct and what your particular artistic requirement is before you place your order with us. We do not offer reimbursement for an image ordered from us if you decide when on receipt you do not like the product. Bravis Media does not carry any physical stock and reproduces each order requested from our digital files specially to your order and inspect each printed image fully before we despatch the same to your designated delivery address.

If you cannot decide on a product choice before ordering, we will at your request send you a sample section of printed image for a fee of £5.00 which is non-refundable using our designated payment detail which is to be found in our website.

3. The price advertised in our gallery for images must be paid in

full at the time of your order being placed. We will not proceed with your order for a period of twenty-four hours from which time your order has been placed with us in order to give you time should you wish not to proceed with the same.

If you decide not to proceed with your order within the twenty-four hour notice we require we will refund your money less a 5% charge of the cost of your order to cover administration payment charges we must pay to cover the running of Bravis Media. Please check thoroughly what your order requirement is before you order from our webgallery.

4. We guarantee high quality products using high quality materials and production services that are nationally and internationally renowned within the photoart world industry. However, it is only you the customer who decides where and under what physical conditions your artwork is stored and displayed. Therefore you should consider where such images are placed in your home or office boardroom or any other place where you might decide to store our products to ensure the item achieves longevity beyond a lifetime.

You can find reputable storing and display data for all art work online and recommend this to ensure your image ordered from us

will give generations to come the same visual treat from the present to the future.

You can contact Bravis Media using the email address and phone number shown in our Contact Us section to cancel your order or to discuss other matters regarding special orders not covered in our purchasing details.

5. Postage and packing and insurance costs are included in the prices of our image products within the United Kingdom. For overseas customers you must add six percent (6%) to the advertised online price and take in to consideration there may be additional costs at the port of entry as in special import tariffs applicable to certain countries which is the responsibility of you the customer to pay at the point of receiving. Bravis Media will not be responsible for any additional costs once your order is despatched to your address. It is therefore important that you check out the possibility of additional costs to your order before you do order any of our online products.

6. Please take great care and diligence when handling prints on their arrival. Handle with care when removing the product from tube or flat packaging on arrival, touching only the extreme edges of an image and if possible use special cotton gloves to avoid contact with the art product's surface. It is the customer's responsibility to

ensure once our product arrives that this particular condition of material handling is observed fully as we will not be held liable for poor reception at the arrival point if in the very unlikely event there arises a complaint from you that an image has been marked by our team. Our products are handled with enormous care from supplier to ourselves on to you the customer.

7. Print images are priced as loose items unframed unless this is requested specially by the customer by ringing us using the phone number provided or email us for a quote and we will get back to you. Bravis Media does not offer a framing service but will in some circumstances depending on the value of an order come to a mutual arrangement with a customer who may require a special bespoke method of presenting an ordered image.

8. Where described as Limited Edition in the webgallery this means images so detailed will be produced in such limited quantities in a print run of between 11 and 25 copies, each edition will be marked on the back of an image as in for example: 1/11 or 1/17 or 1/20 or 1/25. After the last edition's print the digital file used to produce the art product will be destroyed so that no other image can be created by us.

9. It is the realm of all customers when ordering to ensure there is a

person at the point of the art product arriving at the agreed place of delivery who is responsible for the item's safe receiving of the same, where a signature is required by the delivery company the person receiving items must be legally authorised on your behalf to act as the legal recipient and temporary guardian of your order. If therefore there is an issue concerning damage to a delivered product by the carrier on delivery of the product, you the customer must prove such damage is as a consequence of our negligence at the point of despatch. Bravis Media takes great care when despatching goods to all our customers that prior to despatch the item is checked and packaged securely throughout the preparation for despatching procedure. All orders are photographed prior to wrap packaging prior to being despatched.

Each image's production is unique to our customers, attention to high quality high value bespoke products is Bravis Media's priority in providing you the very best photoart experience available from a business that prides itself on giving brilliant beautiful photoart to the world market.

10. If a dispute were to arise between Bravis Media and you our customer, money held in our business account will remain frozen for a period of twenty-eight days from the date the dispute is registered with us after which, depending on the outcome of our investigations

the money will be transferred back to your account entirely if we are found to be at fault. If we are found not to be at fault, we will treat the dispute as concluded and retain the money you have paid us for the photoart sent you as the completion of the contract between us. If you are not satisfied with the outcome after this result, we will agree to go to an independent arbitrator who will have the final say on the matter. If the arbitrator finds in Bravis Media's favour if any costs are to be paid, you will bare these costs entirely.

11. Bravis Media is not responsible in how the customer chooses to handle and display our photoart which is beyond the scope of our control, we will therefore deny instantly any claims made by you in the future if our product is found to be unsuitably framed or hung in conditions inferior to what common sense dictates and has caused damage to the product which could have been avoided had sense prevailed on your part to heed the reference made in condition 4.

12. From the date of a customer's order being placed with us we will endeavour to despatch your photoart within ten working days. If a print has not been received by you inside twelve working days not including Saturday and Sunday we urge you contact us by email using the address shown within our Contact Us section. Please give details of your address and telephone number. If your print has gone missing and has been proved not to have been delivered to you

we will either reimburse you or, subject to your agreement, reprint the same at no extra cost to you.

The condition in 12 above is only applicable to United Kingdom residents. Overseas customers must allow seventeen working days from the date of the placing of their order for this to arrive before contacting us via email. In all matters of concerns about missing deliveries always include your name, address, email address and a telephone number so that our communication is speedy efficient and resolving.

13. N.B. Overseas customers ordering from outside the United Kingdom must add an additional 6% to the advertised order price to cover additional postage and insurance costs. If your order does not include this cost we will be unable to process and despatch your order until we do receive this additional payment from you. Monies paid in to our business account will be held by us for a period of up to seven working days excluding Saturday and Sunday from the day you placed your order. If by the end of this period we have not received this adjusted payment for postage and packing, we will refund your money back to your account less a 1.5% charge to cover our administration costs. We will endeavour to contact you by email or text within this period to remind you of this shortfall.

14. Our pricing structure is subject to change from time to time and Bravis Media will notify customers through our website of any impending increases coming in to effect. We will honour all orders submitted to us at the prices advertised on our website at the time of your order. Orders submitted under the old pricing structure will only be honoured up to a period 72 hours from the time and date of such a change but not later. If an order is submitted by a customer after this 72-hour waiver, the condition in clause 13 will apply. If after seven working days have elapsed and the additional new value has not been received by us, and both parties have failed to contact and give notice of this shortfall, your money will be returned to you through the account you used to submit your order, less a 1.5% charged deduction from the monies you despatched us.

15. Copyright of all material advertised for sale within the Bravis Media website is the property of Bravis Media. All artimages, story projects, invention, audio files, video files, including website design its layout throughout including the content of web pages and text and incorporated graphics belong to Bravis Media entirely. Bravis Media is by legal definition an intellectual property business which means that all our material used within the entire website is owned by Bravis Media and any copying of any aspect of our business is forbidden unless you have written to us by post for such a request.

Bravis Media will only allow permission of copying any content if the use of our material is part of a wider commercial promotion by a customer who wishes to promote their business with the support of our property as long as Bravis Media is given significant status as in say the promotion of a business project in which we have contributed a product whose inclusion in such a promotion will considerably enhance each of our enterprises.

In regard to copyright of our material, Bravis Media will actively and vigorously pursue any one who uses any material from our website without any authority from us ,through a court of law with the utmost legal force at our disposal.

16. The Terms and Conditions laid out in the above are the terms on which Bravis Media enters in to a contract with you the customer, which will bind each of us equally in English Law under whose jurisdiction the conduct of our business and your acceptance of this will enable a contract to form absolutely.